

Move Forward with FDRC

Family & Community Mediation

CLEAR OPTIONS FOR PARENTING, SEPARATION, COMMUNICATION
AND BROADER FAMILY OR COMMUNITY DISPUTES. PRIVATE
MEDIATION WITH UPFRONT PRICING AND PRACTICAL SUPPORT.



FAMILY DISPUTE
RESOLUTION
CENTRE

Te Pokapū Whakatau Tautohe ā Whānau

PRICING GUIDE



Getting Started

Application Fee

\$275 (GST inclusive)

Includes:

- intake and suitability assessment
- confirmation of participation by all parties
- coordination of required documents
- exemption certificate where appropriate

General family or community matters

For general matters, no application fee applies.

Family Dispute Resolution (FDR)

For parenting, guardianship and care of children matters, mediation is provided under the FDR Act 2013.



Mediation Packages

Streamlined \$849 + GST

For straightforward matters involving one issue.

Ideal for:

- Reviewing parenting plans (post FDR mediation)
- Disputes between family members, neighbours, schools or community groups
- Focused communication issues

Includes:

- up to 2.5 hours mediation
- brief individual pre-mediation consults
- dedicated case management support
- documented outcomes

Essential \$1,430 + GST

For matters requiring more time and guidance

Ideal for:

- Parenting and care arrangements (FDR)
- Disputes between family members, neighbours, schools or community groups
- Significant communication issues or escalating disputes

Includes:

- up to 4 hours mediation
- individual pre-mediation consults
- dedicated case management support
- documented outcomes

Full Support \$1,890 + GST

For more complex matters requiring additional time and coordination.

Ideal for:

- Parenting and care agreements (FDR) with multiple issues
- Higher-conflict family or community situations
- Matters involving multiple parties or legal advisors

Includes:

- up to 7 hours mediation
- individual pre-mediation consults
- dedicated case management support
- formal documented outcomes

Specialist input

Where appropriate, additional professional support or specialist input can be arranged.

Need More Time?

If additional mediation time is needed, this can be arranged at a rate of \$290+GST per hour. This will always be discussed with you first.

Not sure which pathway is right for you?

That's ok – you don't need to figure it out on your own. After you apply, your case manager will complete an intake call with you and recommend the most suitable option.

Additional Support:

Child Inclusion Services

From \$491 + GST

Developmental Consultation

From \$245 + GST

Divorce and Separation Coaching

From \$150 + GST

Coaching packages also available.

Preparation for Mediation Coaching

From \$150 + GST

Coaching packages also available.



FAMILY AND COMMUNITY MEDIATION PRICING GUIDE

Cancellation & Rescheduling Policy

We understand that circumstances can change. Because mediation sessions involve reserved practitioner time, preparation, and coordination between parties, the following cancellation terms apply once a session has been scheduled.

Cancellation Timeframes

- **Cancellations within 24 hours of a scheduled session**

Where a mediation session is cancelled within 24 hours of the scheduled start time, the cancelling party will be responsible for 50% of the applicable mediation package fee.

This fee reflects:

- reserved practitioner time
- case preparation and document review
- coordination and scheduling already undertaken

Fees are calculated proportionately based on the total session time reserved. Exceptional circumstances may be considered at the discretion of the mediator or FDR Centre case management team.

- **Cancellations between 24 and 48 hours before a scheduled session**

Where a mediation session is cancelled between 24 and 48 hours before the scheduled start time, the cancelling party will be responsible for 30% of the applicable mediation package fee. Fees are calculated proportionately based on the total session time reserved. Exceptional circumstances may be considered at the discretion of the mediator or FDR Centre case management team.

- **Cancellations more than 72 hours before a scheduled session**

Where a mediation session is cancelled more than 72 hours before the scheduled start time, no cancellation fee will apply. However, parties remain responsible for any practitioner time already incurred prior to cancellation, including:

- document review
- intake or preparation meetings
- scheduling and coordination
- pre-mediation consultations

Rescheduling

Where possible, we encourage parties to reschedule rather than cancel. Requests to reschedule are considered on a case-by-case basis and are subject to practitioner availability. In some circumstances, cancellation fees may still apply where significant preparation or reserved time cannot reasonably be reallocated.

Exceptional Circumstances

We understand unexpected situations can arise. Exceptional circumstances may be considered at the discretion of the mediator or FDR Centre.

If you need to discuss a scheduled session, please contact your case manager as soon as possible.

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Phone: +64 9 486 7146
Freephone: 0508 FDR CENTRE (337 236 873)
Email: casemanager@fdrc.co.nz www.fdrc.co.nz